

Web Hosting Features

Included with all website production packages

Our web-hosting facilities are geared towards serving those clients whose websites we have created. To ensure maximum performance and flexibility therefore we include the highest specification and features available to those clients as detailed here.

Your system will be placed on one of our fully managed, dedicated servers and constantly monitored to ensure that traffic from our other successful sites doesn't affect the performance of yours.

General	
Web Space	Unlimited
Monthly Traffic included	Unlimited
CPanel	√
FTP Access Accounts	Unlimited
File Manager Manage your website files through your internet browser	√
AW Stats Web Stats	√
E-mail	
IMAP/POP3 E-mail Accounts	Unlimited
Mailbox Capacity	2GB
Number of E-mail Aliases like me@domain-of-your-choice.co.uk	250
WebMail	√
Auto-responders	√
E-mail Forwarding	√
Catch All E-mail Addresses	√
BoxTrapper Spam Filter	√
Phishing Filtering	√
SpamAssassin™	√
Mailing Lists	√
User Level Filtering	√

Account Level Filtering	√
Google Sitemaps	√
Google Analytics Integration	√
SEO Submission	√
SEO Optimisation	√
Security Features	
99.99% Up-time Guarantee	√
Dedicated SSL Certificate	√
SSH Access	√
Connectivity	40 GBit
Data Centre	√
Protected by up-to-date Firewall	√
Daily server backups	√
Password protection	√
Automatic Updates	√



Email Facilities

Included with all Packages

WebMail

We offer one of the most powerful and flexible WebMail systems, features include your own address book, search features, customisable interface and scheduling. This feature can be used in conjunction with Mail Boxes

Email Forwarding

This feature allows you to forward any email address @yourdomain.co.uk to any email address you choose, for example a hotmail or yahoo.com address. You can forward each address to up to three different addresses.

Catch All Email Forwarding

This feature allows you to forward ALL email from yourdomain.co.uk to any email address you choose, for example a hotmail or yahoo.com address.

Mail Boxes

This feature allows you to add mail boxes to your account. A mail box stores mail on our server until you download it using an email client like Outlook Express.

Email Distribution Lists

Mail distribution lists allow you to have a simple form on your website that your users can subscribe or unsubscribe their email address from. You can then send an email to all members of the list using our simple system.

Email Autoresponder

This feature allows an email address on your account to automatically respond with a specific message.

Junk Mail Filters

Junk mail filters use special technology to strip out junk mail before you receive it, this feature also allows you set an address to send the junk mail to so that you can check this address to ensure only junk mail is being caught.

Web Hosting Technical Specifications

To ensure we have access to an infrastructure that suits our clients' needs both now and in the future, we are very excited to have formed a new partnership to relocate our services to a brand new Tier 3 datacentre facility.

Comprising a 50,000 sq ft secure compound and manned 24/7 by on-site technical staff. It is situated just off the M25/M1/A1 Junction, offering superior access for road and rail (25 minutes into London) and occupying a discreet position unreliant on London for power or data connectivity.

Power:

- Dual dedicated 11,000V (HV) connections via diverse feeders from primary substation through dedicated ducts to dedicated HV substation
- N+1 diesel stand-by generators with 48 hour on-site fuel supply at full load, with 4hr fuel resupply agreement with local fuel depot
- N+1 diverse UPS systems

Cooling:

- N+1 high efficiency packaged chillers
- 2N inverter driven high efficiency chilled water pump sets

Connectivity:

- Dual fibre entry through dedicated private ducts
- Resilient dark fibre connectivity to diverse London primary POPs
- No increased latency or compromise on connectivity
- Direct transatlantic connectivity, bypassing London, for improved resilience^

Security:

- 3m security fence with Rota-Spikes
- Anti ram-raid barriers throughout external perimeter
- Blast proof and anti-intruder shielded external windows
- Steel security doors and fire exits
- Perimeter and internal digital IP ICCTV system with digitally controlled motion sensors and flood lighting
- Proximity access locks on all external and internal doors
- Interlocked man-traps on front entrance and goods in area
- Biometric iris scan man-trap to gain access to data floor area

Fire suppression:

- Minimum 1 hour fire protection to all hosting suites
- Double knock zoned fire detection system
- Very Early Smoke Detection Apparatus (VESDA)
- FM200 fire suppression systems hosted separate from IT equipment



Environment:

- Outside the flood plain of any rivers or coast, and outside any Environment Agency Flood Warning Area
- Comprehensive internal leak detection system
- Dedicated power and cooling machine corridors

Management:

- Comprehensive centralised intelligent Building Management System (BMS), covering all Power, Cooling and Environmental systems detailed above